

# Temperature Control Equipment Warranty

## 1. Conditions of warranty

When a nonconformance should take place to our temperature control equipment, we will repair the unit without charge in accordance with our current terms and conditions.

This free repair covers the replacement of all nonconforming parts, their adjustment and checks. Please note that the disassembled parts will be the property of SMC.

## 2. Period of warranty

The warranty period of the product is 1 year in service or 1.5 years after the product is delivered, whichever is first.

## 3. Items out of warranty

The following cases are not subject to warranty.

1. Nonconformance caused by implementing no check-up (daily check-up, regular check-up) specified by SMC.
2. Nonconformance caused by the usage other than stipulated in the operating manual or outside the specification designated by SMC.
3. Nonconformance caused by remodeling which is not permitted by SMC.
4. Nonconformance caused by the usage other than the specified circulating fluid or facility water.
5. Nonconformance caused by elapsing. (painted surface, plated surface discolored naturally)
6. Sensuous phenomenon which is not affected functionally (sound, noise, vibration, etc.)
7. Nonconformance caused by natural disasters such as earthquake, typhoon, water disaster, accidents, or fire hazard.
8. Nonconformance caused by the installation environment stipulated in the operating manual.
9. Nonconformance caused by no observation to the following 5, "Items to be observed by customer."

## 4. Exemption from liability

1. Cost for daily check-up, regular check-up.
2. Cost for repair by a third party other than the designated distributors or agents.
3. Cost for moving this unit and installation or dislocation.
4. Cost for replacement or replenishment of the component parts or liquid other than specified.
5. Cost for inconvenience or loss caused by not being able to use the unit. (Telephone charge, warranty for job suspension, commercial loss, etc.)
6. Cost or compensation, etc. stipulated other than the above 1. "Conditions of warranty."

## 5. Items to be observed by customer

In order to use this product safely, the correct usage and check-up by customer are necessary.

Please be sure to observe the following things. Please note that we may decline the repair request upon warranty in case that the following things are not observed.

- 1) Use the unit in accordance to the proper handling as mentioned in the Operation Manual.
- 2) Conduct inspection and maintenance (daily check-up, regular check-up) as mentioned in the Operation Manual.
- 3) Record the inspection and maintenance results as mentioned in the Operation Manual.

## 6. How to ask a repair upon warranty

When a warranty repair is requested, please contact the nearest sales distributor.

With this, we will repair the unit upon warranty.

We promise a repair for free on the basis of the above mentioned periods or terms. Therefore, nonconformance occurred after the warranty period will be charged in principle.

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HR5  
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HRSH  
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HRSH

HRSE

HRZ

HRZD

HRW

HECR

HEC

HEB

HED

HEA

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